

Dear Sir:

My name is Lynda Schott. Being a deaf mother of two children, I would like to share my perspective about the Sorenson VP-100 with you.

Needless to say, I am a satisfied user of Sorenson VRS. I choose to use Sorenson VRS because of their high quality interpreters and superior technology including the Sorenson VP-100 videophone. It is reasonable for Sorenson to limit use of its VP-100 to their VRS service since they developed the technology and installed it for my use for free. I understand that I am free to use other VRS providers with other videophone equipment that I might have, but I choose to use Sorenson VRS because of the better experience they provide me.

In my opinion, requiring interoperability of video equipment would reduce the amount of innovation that is introduced by VRS providers and ultimately less functional equivalency. There would be little incentive for VRS providers to develop more functionally equivalent solutions if they had to provide their improvements to competing providers. Please do not implement an interoperability requirement for VRS equipment.

Thank you so much for your attention on the above. I am

Sincerely yours,

Lynda Schott
North Carolina